



The City of Bloomington is pleased to announce Parking Garage Access Improvements at all three city owned parking decks located in Downtown Bloomington.

Improvements will include technology upgrades featuring automated entry and exit stations, security cameras, and electronic pay stations for customer safety and convenience.



GENERAL OPERATIONS INSTRUCTIONS:

Monthly Parking Customers will be issued a new access pass, used to both enter and exit the garages. The proximity card must be held within a few inches of the sensors to activate the new gates.
* If you haven't already done so, please trade in current pass for a new one at the City Parking Division, located in the Community Development Department, 2nd floor of the Government Center.

Daily Parking Customers (LINCOLN GARAGE ONLY) will need to pull a ticket to enter the garages, and those tickets must be retained in order to exit the garage. To exit, customers will have two options to pay for parking; A) Take the ticket to a pay station, and make the necessary payment using cash, credit or debit or B) Utilizing the exit lanes, Insert ticket into the exit station and pay the necessary parking fee – credit or debit only.



Existing Parking Gate



Brand New Parking Gates

HOURS OF OPERATION:

Arena Garage: All gates will remain open at all times. Public Parking will be free for use 4 hours per day, once per day. Lot will be patrolled every 4 hours * **Security cameras at entry and exit devices.**

Market Street Garage: All gates will be lowered Monday thru Friday at 7 am. All gates will be raised Monday thru Friday at 4 pm, and will remain open on weekends. FREE parking on lower level, 4 hours, once per day. Lot will be patrolled every 4 hours. ***Security cameras on entry and exit devices.**

Lincoln Garage: All gates EXCEPT the former booth exit gate will be lowered Monday thru Friday at 7 am. Former booth exit gate will be lowered Monday thru Friday at 9 am. All gates will be raised Monday thru Friday at 6 pm and will remain open on weekends. This lot will be patrolled hourly for parking violations. * There will be no parking attendant on site, but HELP buttons on all devices will provide 24-7 assistance. ***Security cameras on entry and exit devices.**

Lost ticket: Customers who have lost their ticket may push the “lost ticket” button on the pay station or exit station in the exit lane. A \$10 fee is charged.

QUESTIONS? Contact Cheryl Dawdy at 309-434-2207